

Atlantic Worldwide Services Limited Booking Terms and Conditions

The following terms and condition apply to any booking made through this website in addition to our Website Terms and Conditions.

1. The properties available for rent on this website and the current prices shown are not live. Although information is updated regularly the availability of any property and prices can change at any time. The description and information on our website is set out in good faith but it is possible that changes in facilities or a mistake in description can occur without our knowledge. If this occurs we shall let you know as soon as we become aware of the same but we cannot be held responsible for any inaccuracies.
2. When you make a booking via us you guarantee that you have the authority to accept and do accept on behalf of you and your party these booking terms and conditions.
3. Any enquiry or booking made by you constitutes an offer by you to rent the property specified. No offer placed by you shall be accepted by us until you receive from us a confirmation of booking e-mail which will normally be within 24 to 48 hours from receiving your booking. Our confirmation e-mail will confirm a contract has been made. Please check the confirmation e-mail you receive from us immediately upon receipt and you must contact us immediately if any information is incorrect as it may not be possible to make changes at a later date. If you wish to make any amendment at a later date you will have to pay an amendment charge.
4. The acceptance of a booking of single sex parties and parties under the age of 21 may require the consent of any property owner and may result in a delay to the booking confirmation e-mail being sent.
5. If for any reason any property is unavailable for any reason beyond our control will shall inform you of any alternative property available. If we cannot confirm the booking due to unavailability or any other reason beyond our control and you are not happy with any alternative choice we will refund the full booking amount paid.
6. Credit card charges may apply and we reserve the right to levy up to 3% handling charge dependent upon the card payment made.
7. You agree to provide us with any further information reasonably requested by us prior to us confirming your booking by e-mail or after in connection with your rental of any property.
8. If, after we sent you a confirmation of booking e-mail, you wish to change your chosen accommodation you must make such request in writing and will only be acted upon if it comes from the person making the booking. If someone from your party withdraws and you inform us no later than 14 days before you booking is due to commence and such changes complies with these booking terms and conditions we shall amend the booking details accordingly upon payment of £20 administration fee and any other fee imposed by any other service provider. Except for a change of name change, any changes you make within

10 weeks of the date the booking is due to commence will be treated as a cancellation and the cancellations charges below will apply.

9. You have the right to cancel your booking within 7 days of receiving your confirmation of booking email. In this event we will refund all charges as soon as we have received written confirmation from the person making the booking. Cancellation requests should be sent to rentals@pearlofnaithonrentals.com and include the booking reference number. Refunds will be issued within 30 days of receiving a valid request.

10. If you cancel your booking more than 7 days after receiving your confirmation of booking e-mail you must compensate us for our losses and costs incurred. The cancellation charge will depend upon how close to the commencement of your booking we receive notice from you that you wish to cancel. The cancellation charges are as follows:-

a. More than 12 weeks prior to the commencement of your booking – the full deposit

b. Between 84 and 43 days prior to the commencement of your booking – 40% of the total booking price

c. Between 42 and 29 days prior to the commencement of your booking – 50% of the total booking price

d. Between 28 and 22 days prior to the commencement of your booking – 70% of the total booking price

e. Between 21 and 15 days prior to the commencement of your booking – 90% of the total booking price

f. Less than 15 days prior to the commencement of your booking – 100% of the total booking price

11. In the event of us having to make a minor alteration to your booking we shall do our best to notify you as soon as possible. If we have to make a significant change you may then accept that change, take an alternative offered by us (subject to the payment of any additional costs) or cancel your booking upon which event you will be refunded your total booking cost less any administration and credit card charges.

12. We shall have no liability to you if we have to cancel your booking due to circumstances beyond our control including, but not limited to, strikes, lock-outs, industrial disputes, war, riot, civil commotion, fire, flood, storm, terrorist activity, natural or nuclear disasters, airport, port or stations closures, adverse weather conditions or similar event beyond our control. For the avoidance of doubt if any of such events occur no refund will be made of the booking price.

13. It is your responsibility to arrange travel to and from the property and we shall have no liability for any delay or cancellation to any flights, ferry crossing, train journey or other means of transport. It is your responsibility to ensure that you have the correct travel

documentation including passport and visa (where applicable) and we shall have no liability if you are prevented from travelling or refused access to any country as a result of not having the correct travel documentation.

14. You will not be allowed access to the property unless we receive full payment of your booking.

15. We require details of an active credit card prior to arrival to cover any costs that may be incurred due to breakages, damages or excess electricity usage. All equipment supplied within the property should be left in the same place and condition as you first receive them. If any breakages or damage occur please inform us immediately so that we can arrange for replacement/repair before the next guest arrives. After you have vacated the property all equipment supplied within the property will be inspected to ascertain there are no breakages or damage. In the event of any breakages or damage or excess use of electricity funds will be taken from your card in place.

16. You may take possession of your property from 3pm (local time) on the date your booking commences. You may be allowed to store luggage at the property prior to 3pm (local time) but this is not guaranteed and any luggage left will be entirely at your own risk. All properties must be vacated by 11am (local time) because we do take another booking to commence on the date of your departure. If you fail to vacate the property by 11am (local time) your credit card will be charged a fee equal to 10% of your booking fee. In limited circumstances we can arrange for late check-outs but you must agree this with us no later than 7 days before the date your booking is due to commence and additional charges (the amount of which will depend upon the amount of extra time required) must be paid before your booking is due to commence.

17. Water and electricity supplies are subject to interruption and we cannot be held liable for lack of supplies beyond our reasonable control.

18. The use of air-conditioning at any property is subject to fair-usage and you will be charged if it is deemed by us that you have exceeded reasonable use. Whilst using air-conditioning all windows and doors must remain closed and under no circumstances must the air-conditioning be left on whilst the property is vacant.

19. Any towels and clothing supplied are not to be used on any beach and can only be used at the property. Failure to comply with this condition will incur a £20 cleaning charge per item.

20. Smoking is not permitted in any property and failure to comply with this obligation will be deemed to be a breach of contract and you will be asked to vacate the property. Smoking outside is permitted so long as it does not cause a nuisance to neighbouring properties.

21. Pets are strictly forbidden and failure to comply with this obligation will be deemed to be a breach of contract and you will be asked to vacate the property.